



Who's Who for FCN

Updated: January 2018

It is FCN's desire to provide our clients with a single point of contact for questions, concerns or requests. Our Client Services Department can answer many of your questions on the first call. If they are unable to answer on the spot, they will coordinate getting an answer for you within an agreed upon timeframe. We have listed the staff members that are responsible for certain areas to help you get to know our team. *We encourage you to utilize any of our team to help you resolve issues.*

Department	Staff Member
<p>Client Services Representatives</p>	<p>Robin Osborn 800-540-9011, Extension 1143 • rosborn@fcnetwork.com</p> <p>Kellie Meyer 800-540-9011, Extension 1109 • kmeyer@fcnetwork.com</p> <p>Venita Jourdan 800-540-9011, Extension 1111 • vjour@fcnetwork.com</p> <p>Wendy Anderson 800-540-9011, Extension 1141 • wanderson@fcnetwork.com</p> <p>Maria Esparza 800-540-9011, Extension 1623 • mesparza@fcnetwork.com</p>
<p>Executive Team</p>	<p>Alicia Sundstrom, President 800-540-9011, Extension 1148 • alicia@fcnetwork.com</p> <p>Kris Davisson, Vice President 800-540-9011, Extension 1147 • krisd@fcnetwork.com</p>
<p>Compliance Officer</p>	<p>Susan Morado 800-540-9011, Extension 1145 • smorado@fcnetwork.com</p>
<p>Technical Support Team</p>	<p>Jeanie Weber 800-540-9011, Extension 1627 • jweber@fcnetwork.com</p> <p>Lare Carson 800-540-9011, Extension 1130 • lcarson@fcnetwork.com</p> <p>Derek Farrell 800-540-9011, Extension 1136 • dfarrell@fcnetwork.com</p>
<p>Staff members you might hear from</p>	<p>New Support Supervisor: Andrea Crawford Bankruptcy Requests: Brandy Linares Itemization Requests: Kellie Meyer Medi-Cal/Insurance Requests: Brandy Linares and Kellie Meyer Legal Supervisor: Josephine Navarrete Legal Authorization/Declaration Requests: Anita Freyre/Cyndi Vasquez</p>